



## **Boards of Trustees Special Meeting**

1 Utility Parkway – (319) 266-1761

Public may participate by calling 1-312-626-6799 Meeting ID: 877 1118 0805 or  
<https://us02web.zoom.us/j/87111180805?pwd=aTFXazVEYk5OZngxT1BHc2JzZERiQT09>

Media Contact (319) 268-5360

### **March 20, 2024**

### **1:00 P.M.**

**THIS IS A BOARD RETREAT WHICH WILL BE A WORKING SESSION ONLY.**

- 1) Call the meeting to order and roll call.
- 2) Revisions and approval of the agenda.
- 3) Public Forum.
- 4) Annual review of Governance Policies and Trustee duties.
- 5) Customer Survey response plan.
- 6) Board discussion and directives.
- 7) Board self-review.
- 8) Adjournment.

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**Vision:** Cedar Falls Utilities strives to achieve a standard of excellence as an industry leader and a trusted provider of utility services to its customers and community.

**Mission:** To provide our customers with innovative, high-quality services that bring the best value to the community.